

**VINE Go**  
July 2012 - Jan 2013

**Enrollments**

Applied	Approved	Denied	% Approval
163	146	17	89.6%

Full*	Restricted*	Temp*
83	41	5

\*Some riders may fall into more than one category.

American Canyon	Calistoga	Napa	St. Helena	Yountville	Other
24	5	104	7	8	1

Under 65 y/o	65 - 70	71 - 79	80 +
30	16	27	76
20.1%	10.7%	18.1%	51.0%

Ambulatory	Cane	Walker	Wheelchair	Other
47	32	21	48	1
31.5%	21.5%	14.1%	32.2%	0.7%

**Taxi Program (Jan - Dec)**

**Enrollments**

Applied	Approved	Denied	% Approval
225	222	3	99%

**Taxi Trips Taken**

Year to Date	Prior Year to Date
9,990	16,687

**Taxi Cost per Ride / Agency**

Year to Date	Prior Year to Date
\$7.82 / \$78,141	\$9.17 / \$152,063

**Transit Ambassador Program (July - Jan)**

**Ambassadors in Service/Training**

Year to Date	Prior Year to Date
9/0	5/0

**Bus Riders Trained**

Year to Date	Prior Year to Date
62	19

**VINE Go Rides**

	July '12	Aug '12	Sept '12	Oct '12	Nov '12	Dec '12	Jan '13	Feb '13	Mar '13	April '13	May '13	June '13
<b>Rides Requested</b>	1814	1751	1522	1729	1477	1396	1694					
<b>Provided</b>	1814	1751	1522	1729	1477	1396	1694					
<b>Denied</b>	0	2	0	0	0	0	0					
<b>Trips Missed</b>	0	0	0	0	0	0	0					
<b>Cancellations</b>	364	276	391	401	370	362	357					
<b>No Shows</b>	137	86	74	94	83	77	79					
<b>Complaints Received</b>	0	0	0	0	0	0	0					

## Shared Vehicle Program

	July '12	Aug '12	Sept '12	Oct '12	Nov '12	Dec '12	Jan '12	Feb '12	Mar '12	April '12	May '12	June '12
<b>Agency Trips</b>	346	723	492	696	492	557	673					